

Village continues rollout of new ERP system

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The Village recently transitioned to BS&A Software, a new cloud-based enterprise resource planning system (ERP) that will improve operational efficiencies and make it easier for residents and businesses to interact with the Village.

The Village is still working on finalizing the online public-facing portal that residents can use to make water billing payments. Once the portal is ready, residents who used the old EZ pay portal will need to set up a new account in order to manage their accounts and make payments, including recurring and automatic payments.

Those who previously provided their banking information for ACH without using the online EZ pay portal should continue to have their water bill payment made automatically. To manage your account and automatic payments, users will need to sign up by creating a new username and password through the online portal.

There will be no service charge for online payments. Online payments include a line item for a service charge, but the Village of Tinley Park is continuing to absorb that cost. Once the online portal is ready to roll out, the Village will share a link with instruction on how to sign up.

The easiest way to manage utility payments is to sign up for automatic payments. Residents should also make sure they provide the Village with the most current contact information, such as phone and email, to help make the process easier.

The Village will continue to provide updates as the BS&A system rollout continues.